

Yellowshake's FedEx / UPS Refund Recovery Solution

Immediate Impact To Profitability - Case Study



Industry: Pharmaceutical	1st Week Parcels Shipped: 110
1st Week Parcels Late: 14	Recovery Percentage: 12.7%
1st Week Total Refund Amount: \$244.03	

SCENARIO:

Independent specialty pharmacy in Washington, DC determined it was not feasible to monitor, track and process late delivery refund claims on their own. Client sought out a turnkey solution for the recovery of late packages as well as the control of their small package logistic operations. Our solution delivered real cost savings to client within the first hour after service activation.

ACTION:

Client signed up on LateDeliveryRefund.com at 5:10 pm and their service was activated at 9:37 am the following day. Our system determined that 14 out of the 110 packages within the first five (5) business days was late and recoverable to provide an immediate increase in profitability for client.

RESULTS:

The client discovered an immediate 12.7% reduction in shipping carrier spend during the first week of our service. It took client less than 2 minutes to sign up for service online and there is no further action for client to perform to receive refund credits from the shipping carrier. Additionally, client benefits from the 24/7 online access of logistics control tools that are helping further reduce their small package spend.

